

GENERAL CONDITIONS

Camping stella Mare

Via del Moletto, 426/c - 57031 Lacona, Capoliveri LI

Email: info@stellamare.it - Tel +39.0565.964007 - Fax +39.0565.964770

General Conditions for Camping

METHOD OF BOOKING: Bookings are personal and are an open contract between the parties. Booking requests must be sent by fax or e-mail and will only be valid after our provisional confirmation, in which availability and the method of sending the confirmatory deposit will be specified.

CONFIRMATORY DEPOSIT: This must be received within 3 days of the date of the letter of the booking acceptance in the methods indicated, after which the definitive confirmation of the booking will be sent. The deposit is Euro 200,00 of the total cost of the stay.

BOOKING COSTS: € 10.00 charged at the end of the stay.

DELAYS AND EARLY DEPARTURE: The full period booked and confirmed will be charged and must also be paid in the case of delayed arrival or early departure. The dates confirmed in the booking cannot be changed, and the living quarters booked will be available from 24:00 on the day of arrival.

BOOKING CANCELLATION: In the case of cancellation of your stay, you will be reimbursed 50% of the deposit only if written notification is received by us at least 45 days before your expected date of arrival. Booking costs will in any case be deducted. No reimbursement will be made if this deadline is not respected.

Check-In: from 14:00 to 20:00

Check-Out: from 8:00 to 10:00

PAYMENT CONDITIONS: Payment must be made the day before departure. We accept credit cards.

N.B.: These conditions and procedures are an integral part of your contract of stay and are explicitly accepted on signature of the booking or registration form.

We remember our kindly guests that your reservation guarantees the right of a suitable pitch respecting the measures of tent, camping bus, caravan you indicated in the booking form. The management, taking into account everybody's particular and specific requests, will provide for the best and most suitable accommodation. That's why we inform already now, that the number of the assigned pitch cannot be confirmed before the arrival day, that's to be able to satisfy in the best way the exigencies of all our guests.

General Conditions for Chalets-Bungalows

METHOD OF BOOKING: Bookings are personal and are an open contract between the parties. Booking requests must be sent by fax or e-mail and will only be valid after our provisional confirmation, in which availability and the method of sending the confirmatory deposit will be specified.

CONFIRMATORY DEPOSIT: This must be received within 3 days of the date of the letter of the booking acceptance in the methods indicated, after which the definitive confirmation of the booking will be sent. The deposit is 40% of the total cost of the stay.

BOOKING COSTS: € 10.00 charged at the end of the stay.

DEPOSIT CHALET: Upon arrival is required a guarantee about 100.00.- Euro. The day of the departure our personnel will carry out an inspection during the hours agreed with management to verify that everything is left behind in perfect working order without any damage. The additional costs are not included in the cost of your stay, but is an extra charge.

CLEANING: € 60,00. Cleaning at the end of your stay does not include the cooking area cooking utensils, which must be left clean, otherwise there will be surcharge of € 15.00.

The number of guests in the chalets is limited to the number of beds indicated, whether they are adults, children or infants. Management will provide cots or protective netting (for single beds) on request at no additional cost.

DELAYS AND EARLY DEPARTURE: The full period booked and confirmed will be charged and must also be paid in the case of delayed arrival or early departure. The dates confirmed in the booking cannot be changed, and the living quarters booked will be available from 24:00 on the day of arrival.

BOOKING CANCELLATION: In the case of cancellation of your stay, you will be reimbursed 50% of the deposit only if written notification is received by us at least 45 days before your expected date of arrival. Booking costs will in any case be deducted. No reimbursement will be made if this deadline is not respected.

Check-In: from 16:00 to 20:00

Check-Out: from 8:00 to 10:00

Bookings start from 16:00 on the day of arrival and end at 10:00 on the day of departure. The living quarters are handed over fully equipped with all accessories and utensils indicate in the inventory for each chalet. Any differences, claims, faults or breakages must be notified to the management in a timely manner.

CONTROL PROCEDURES: The day before departure personnel will carry out an inspection during the hours agreed with management to verify that everything is left behind in perfect working order without any damage.

PAYMENT CONDITIONS: Payment must be made the day after arrival. We accept credit cards.

N.B.: These conditions and procedures are an integral part of your contract of stay and are explicitly accepted on signature of the booking or registration form.

General Conditions for COCO Sweet Tents

METHOD OF BOOKING: Bookings are personal and are an open contract between the parties. Booking requests must be sent by fax or e-mail and will only be valid after our provisional confirmation, in which availability and the method of sending the confirmatory deposit will be specified.

CONFIRMATORY DEPOSIT: This must be received within 3 days of the date of the letter of the booking acceptance in the methods indicated, after which the definitive confirmation of the booking will be sent. The deposit is 40% of the total cost of the stay.

BOOKING COSTS: € 10.00 charged at the end of the stay.

OBLIGATORY SUPPLEMENT (unique): Euro 45,00. Cleaning, induction cookware.

DELAYS AND EARLY DEPARTURE: The full period booked and confirmed will be charged and must also be paid in the case of delayed arrival or early departure. The dates confirmed in the booking cannot be changed, and the living quarters booked will be available from 24:00 on the day of arrival.

BOOKING CANCELLATION: In the case of cancellation of your stay, you will be reimbursed 50% of the deposit only if written notification is received by us at least 45 days before your expected date of arrival. Booking costs will in any case be deducted. No reimbursement will be made if this deadline is not respected.

Check-In: from 16:00 to 20:00

Check-Out: from 8:00 to 10:00

PAYMENT CONDITIONS: Payment must be made the day before departure. We accept credit cards.

N.B.: These conditions and procedures are an integral part of your contract of stay and are explicitly accepted on signature of the booking or registration form.

We remember our kindly guests that your reservation guarantees the right of a suitable pitch respecting the measures of tend, camping bus, caravan you indicated in the booking form. The management, taking into account everybody's particular and specific requests, will provide for the best and most suitable accommodation. That's why we inform already now, that the number of the assigned pitch cannot be confirmed before the arrival day, that's to be able to satisfy in the best way the exigencies of all our guests.

General Conditions for Glamping

METHOD OF BOOKING: Bookings are personal and are an open contract between the parties. Booking requests must be sent by fax or e-mail and will only be valid after our provisional confirmation, in which availability and the method of sending the confirmatory deposit will be specified.

CONFIRMATORY DEPOSIT: This must be received within 3 days of the date of the letter of the booking acceptance in the methods indicated, after which the definitive confirmation of the booking will be sent. The deposit is 40% of the total cost of the stay.

BOOKING COSTS: € 10.00 charged at the end of the stay.

DEPOSIT CHALET: Upon arrival is required a guarantee about 100.00.- Euro. The day of the departure our personnel will carry out an inspection during the hours agreed with management to verify that everything is left behind in perfect working order without any damage. The additional costs are not included in the cost of your stay, but is an extra charge.

CLEANING: € 60,00. Cleaning at the end of your stay does not include the cooking area cooking utensils, which must be left clean, otherwise there will be surcharge of € 15.00.

The number of guests in the chalets is limited to the number of beds indicated, whether they are adults, children or infants. Management will provide cots or protective netting (for single beds) on request at no additional cost.

DELAYS AND EARLY DEPARTURE: The full period booked and confirmed will be charged and must also be paid in the case of delayed arrival or early departure. The dates confirmed in the booking cannot be changed, and the living quarters booked will be available from 24:00 on the day of arrival.

BOOKING CANCELLATION: In the case of cancellation of your stay, you will be reimbursed 50% of the deposit only if written notification is received by us at least 45 days before your expected date of arrival. Booking costs will in any case be deducted. No reimbursement will be made if this deadline is not respected.

Check-In: from 16:00 to 20:00

Check-Out: from 8:00 to 10:00

Bookings start from 16:00 on the day of arrival and end at 10:00 on the day of departure. The living quarters are handed over fully equipped with all accessories and utensils indicate in the inventory for each chalet. Any differences, claims, faults or breakages must be notified to the management in a timely manner.

CONTROL PROCEDURES: The day before departure personnel will carry out an inspection during the hours agreed with management to verify that everything is left behind in perfect working order without any damage.

PAYMENT CONDITIONS: Payment must be made the day after arrival. We accept credit cards.

N.B.: These conditions and procedures are an integral part of your contract of stay and are explicitly accepted on signature of the booking or registration form.

General Conditions for Apartments

METHOD OF BOOKING: Bookings are personal and are an open contract between the parties. Booking requests must be sent by fax or e-mail and will only be valid after our provisional confirmation, in which availability and the method of sending the confirmatory deposit will be specified.

CONFIRMATORY DEPOSIT: This must be received within 3 days of the date of the letter of the booking acceptance in the methods indicated, after which the definitive confirmation of the booking will be sent.

The deposit is 40% of the total cost of the stay.

BOOKING COSTS: € 10.00 charged at the end of the stay.

CLEANING: € 60,00. Cleaning at the end of your stay does not include the cooking area cooking utensils, which must be left clean, otherwise there will be surcharge of € 15.00.

The number of guests in the chalets is limited to the number of beds indicated, whether they are adults, children or infants. Management will provide cots or protective netting (for single beds) on request at no additional cost.

DELAYS AND EARLY DEPARTURE: The full period booked and confirmed will be charged and must also be paid in the case of delayed arrival or early departure. The dates confirmed in the booking cannot be changed, and the living quarters booked will be available from 24:00 on the day of arrival.

BOOKING CANCELLATION: In the case of cancellation of your stay, you will be reimbursed 50% of the deposit only if written notification is received by us at least 45 days before your expected date of arrival. Booking costs will in any case be deducted. No reimbursement will be made if this deadline is not respected.

Check-In: from 16:00 to 20:00

Check-Out: from 8:00 to 10:00

Bookings start from 16:00 on the day of arrival and end at 10:00 on the day of departure. The living quarters are handed over fully equipped with all accessories and utensils indicate in the inventory for each chalet. Any differences, claims, faults or breakages must be notified to the management in a timely manner.

CONTROL PROCEDURES: The day before departure personnel will carry out an inspection during the hours agreed with management to verify that everything is left behind in perfect working order without any damage.

PAYMENT CONDITIONS: Payment must be made the day after arrival. We accept credit cards.

N.B.: These conditions and procedures are an integral part of your contract of stay and are explicitly accepted on signature of the booking or registration form.